

Rules & Regulations

The Organizer is SC EMAGIC LIVE SRL.

The Event: AWAKE Festival, 1-3 September 2017, Teleki Estate, Gornești, Mureș county

I. The Regulation

1. This Regulations is an agreement between the Organizer and the Participant
2. The Organizer reserves the right to modify the rules without prior notice to the Participant. Any changes will be posted on the AWAKE Festival website – awakefestival.ro, at Rules and Regulations.
3. By buying a ticket, the Participant is obliged to respect this Regulation.

II. Tickets, types of tickets and ticket purchases

1. Tickets and wristbands

1.1 There are two types of tickets for the festival:

General admission – access to the festival area from the first day, until the end of the festival.

General admission including camping – access throughout the festival, a place for camping and access to special places with showers.

1.2 Each ticket provides 3 day access at the festival.

1.3. We only guarantee the validity of the tickets purchased through our festival partners listen in Section II. 1.1.

1.4 The reselling of the tickets as well as of the invitations it is strictly prohibited. The organizers reserve the right to prohibit access to the festival area to those who perform such activities and confiscate the tickets and/or invitations in their possession.

1.5 It is strictly forbidden to publish on social networks or other sites the ticket unique code.

1.7 Upon ticket validation (regardless of type) the Participant will receive an intact wristband which ensures entry into the festival. After scanning the ticket, the Participant must keep the bracelet on during the entire festival. The loss, damage or destruction of the wristband is the sole responsibility of the Participant and in any of the cases the wristband will no longer offer any right and the Participant will be obligated to purchase a new ticket. The Organizer is entitled to accompany outside the festival perimeter people not wearing the wristband.

2. Buying tickets

2.1 Tickets are available online, at eventim.ro and in Eventim partner shops: Orange, Vodafone, Germanos, Carturesti, Humanitas, Diverta, OMV. Tickets can also be purchased in hard copy from the festival Partner Locations in Targu Mures: G. Cafe, The BackStage, Office – Clubul Presei, J'ai Bistrot, Tutun Café.

3. Tickets return

3.1 The ticket is not refundable unless the event is canceled or rescheduled. Moving the event in another place in the same locality is not grounds for reimbursement of tickets. When the event is rescheduled, the ticket remains valid for the rescheduled date or refunded upon request. Refund applications must be made in the time period required by law, after the date of cancellation of the event at the point of sale that were originally purchased tickets. Reimbursement of tickets can be made only when the tickets are intact, including the amount refunded only the value of the ticket, not the commission editing, printing and distribution or additional costs (accommodation, transport, courier etc.).

4. Changing prices

4.1 The Organizer reserves the right to change ticket prices without prior notice.

III. Event participation

1. Entry

1.1 Entry to the festival will be allowed only through the designated zone based on the ticket that will be replaced with an access wristband. All the Participants should have identification.

1.2 Access for children under 12 years is free and is allowed only if they are accompanied by a parent or guardian. The accompanying adult must present a valid ticket

1.3 Access for people between 12 and 17 years is allowed only if they have a valid ticket and are accompanied by an adult.

1.4. It is not allowed with the following things: drugs, pyrotechnic devices, glass, sharp objects, knives, umbrellas, explosive, toxic or flammable objects, objects that could hurt others. Animal access is prohibited.

1.5. In accordance with laws at the festival participants cannot bring in the following items: knives, pepper spray, chains, or any other object that represents public danger.

1.6. Participants are not allowed to bring in any food or liquids in the festival area.

1.7 Items that can be brought into the festival: Backpacks, Cell Phones/Chargers, Cigarettes/Lighters, Digital & Video Cameras (non-pro), Hats, Sunglasses, Water Bottles (empty plastic reusable), Raincoats, Eye Drops for Contact Lenses, Prescription drugs, Insulin (with diabetics booklet), Food (only in camping area), Flags and Selfie Sticks.

1.8. Participants take full responsibility for attending the festival, including the following:

a) People with physical or mental illness for whom crowded area, loud noises, special sound, visual and audio effects represent a risk, assume all liability for any prejudice that they may suffer during the event. The show can contain powerful light effects that could harm children or epileptic persons. Regarding the risks of injury or property damage, the show does not assume any liability.

b) In terms of play, entertainment and sports areas and other alike that can pose a risk of injury, participants will make sure that they have the physical and mental condition to participate.

1.9. It is strictly forbidden to enter the festival by car without a car pass issued by the Organizer.

People with disabilities who want to attend the event must send an email at hello@awakefestival.ro with the following documents:

- Copy of the disability certificate
- Copies of ID for the person requesting access and the attendant
- Certified copies of documents attesting that the attendant is authorized to act as such
- Statement on own responsibility regarding the right to accompany the disabled person, signed by caregiver

People whose application will be considered valid will automatically receive 2 free passes to the festival, if available. If the documents are not presented or the person refuses a proper verification, they will not be allowed at the event.

2. Code of conduct – festival area

2.1 All participants must comply with the social rules, laws and those listed in this Regulation. Participants are not allowed to conduct any activities that could endanger or affect in any way the safety or the rights of any other participant.

2.2 The Organizer assumes no responsibility for any damage (mental/physical) caused by a non-compliance with the Regulation and may request compensations from the participants that violate it.

2.3 Once in the festival area, participants are required to respect and to not destroy the environment and the Teleki Estate, including afferent buildings and green spaces.

2.4 During the festival, the Organizer, the Organizer's partners or accredited media have the right to record and photograph at the event. Participants must acknowledge that it is possible to appear in such materials without being able to claim any rights on those materials. The Organizer has the right to use these materials and publish them on various channels (e.g. YouTube) and use them in advertising campaigns without compensating in any way the Participant.

2.5 Participants acknowledge that on festival grounds it is strictly prohibited any commercial or advertising activity without the written consent of the Organizer.

2.6 Participants are not allowed to reproduce visuals of the event (poster / flyer / etc.) to use the image or name of the artists involved (or any other names, logos or brands associated with the event), or tickets / invitations for the event, for promotional or commercial purposes without the permission of the Organizer.

2.7 Minors are prohibited alcohol consumption. Drug use is illegal and strictly forbidden and will be punished according to laws.

2.8 Swimming in the Mureş river or the lake that is situated on the festival grounds is prohibited and extremely dangerous.

3. Security

3.1 On festival grounds the Organizer provides security through a qualified and competent partner designated to do so. During the event, participants are required to comply with the security agents, to collaborate with them and to respect their instructions in case of an emergency.

3.2 In the event of acts of violence or endangerment of others, security agents may decide to evacuate the people involved in outside the premises where the event takes place.

4. First Aid

4.1 If necessary, on festival grounds are areas of first aid.

5. Lost objects

5.1 Lost property should be brought in an area marked on the map location. Owners can recover their object following the organizer's instructions. After the festival, the organizer will keep the recovered items for a period of 15 days from the submission to the Lost & Found area.

6. Products and Services

6.1. During the event, products and services are available in specially designed areas (bar, food court). Participants undertake to use as payment for their purchase only payment methods and tools accepted by the Organizer and their partners. As a general rule, payment inside the event will be made using

IV. Guarantees and responsibilities

1. The Organizer guarantees access and use of festival services to every participant that owns a valid ticket. In case of force majeure or unforeseeable circumstances, the dates of the festival can be modified unilaterally by the Organizer.

2. The Organizer reserves the right to change the music program hours. The Participant has no right to demand compensation for these changes.

3. The Organizer reserves the right to not be responsible for damages that take place on festival grounds that are not on account of poor organization or neglect.

4. The Organizer is not responsible for actions that occur outside of the festival area.

V. Sanctions

1. The Organizer is entitled, effective immediate, to prohibit access to a Participant in the festival area, totally or partially, or to invite the Participant to leave the festival premises, in case of a regulation breach or a law currently in force in Romania.

VI. Major case

1. In case of war, riot, terrorist attacks, demonstrations, economic embargo, accident, fire, natural disaster, earthquake, flood, major short circuit, epidemics, official resolution, or any such occurrence beyond the reasonable control of the Organizer or Participant, neither party is obliged to respect the obligations of this Regulation.